

Policy statement

Our organization's policy is aimed at continuously meeting the high expectations and improvement of the internal and external environment of Guardian.

The policy is based on the ambition to provide the greatest possible added value for our customers and contribute to achieving their strategic goals. To realize this, the policy also places an important focus on selecting, retaining and increasing the knowledge and skills of our employees. Compliance with the conditions as described in the standards ISO 9001:2015 and ISO 14001:2015 with the aim of securing and continuously improving the Quality Management System and safety, helps us to achieve this.

With regard to quality, the policy is aimed at:

- Maintaining and increasing customer satisfaction and customer focus;
- Increasing the knowledge and experience of employees in the organization;
- Continuing to comply with the requirements imposed by legislation and regulations;
- Providing a framework for determining quality and safety objectives and for continual improvement;
- Monitoring the external and internal quality and continuous improvement of the processes;
- Contributing to clarity in the organization by laying down responsibilities, authorities, procedures and working methods in the field of quality;
- Promoting uniformity in working methods, so that every project benefits from it and it contributes to the success of the project;
- Delivering services in accordance with the requirements and focusing on as few risks as possible and as many opportunities as possible;
- The prevention of complaints, incidents, accidents, etc.

With regard to environmental aspects, the policy is aimed at:

- Preventing damage to the environment in the form of accidents, wastage, etc;
- Reducing the environmental impact of Guardian's business activities and therefore improve environmental performance;
- Improve working methods to further reduce the environmental impact;
- Environmental criteria are used when purchasing products;
- Meeting applicable compliance obligations.

The management keeps its employees informed of this policy and the agreements arising from it, monitors the implementation of this policy and makes adjustments where necessary. The quality, safety and environmental objectives and KPIs are drawn up annually and presented in an annual plan which is communicated to all employees.

The objectives and KPIs are proactively monitored, evaluated and adjusted where necessary during various meetings. Once a year, a final evaluation of the performance takes place via the management review. Relevant parts of the report are available to interested parties, both internally and externally.

Guardian wants processes as expressed or referred to in the management system to be carried out as such by its employees. All employees, as well as third parties who carry out work on behalf of Guardian, must support this policy based on their own responsibility and involvement in the quality of our organization and our service.



Lucas Borsboom
Managing Director

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